

BUILDING INDUSTRY ASSOCIATION OF LANCASTER COUNTY CODE OF ETHICS

The goal of the members of the Building Industry Association of Lancaster County shall be to provide quality products and services at reasonable prices and thereby promote the well-being of our association, our industry, our community and our country through the American free enterprise system and the following Code of Ethics:

1. **HONESTY.** Honesty and integrity shall be guiding principles by which we conduct our business affairs.
2. **FAIRNESS.** We shall be fair in all our business relationships particularly in the areas of pricing, contracts, restraint of trade and negotiation in order to give our customers the best possible value.
3. **LAWS.** We shall comply with the letter and spirit of all federal, state and local laws that affect the construction industry and work with legislators to improve these laws. We shall also abide by the by-laws of our association.
4. **INSURANCE.** We shall always maintain the proper amount of insurance coverage for our business, employees and customers.
5. **SAFETY.** We shall provide safe and healthy workplace as well as construct safe and healthy buildings.
6. **DESIGN.** We shall strive to design aesthetically pleasing, environmentally sensitive, functional, well-situated and energy-efficient new and remodeled buildings with appropriate drawings, contracts and specifications.
7. **QUALITY.** We shall conduct all of our construction work and related services in a careful workmanlike manner in keeping with industry standards of quality.
8. **PROFESSIONALISM.** We shall strive to manage our businesses to meet professional standards of our industry and continue to learn by experience, education, research and sharing with one another in a healthy competitive spirit.
9. **SCHEDULING.** We shall provide customers with realistic schedules and make every effort to expedite our projects to meet these schedules.
10. **WARRANTY.** We shall acknowledge any defects in our materials and workmanship and correct them in a mutually agreeable and timely manner.
11. **PAYMENT.** We shall pay all of our invoices in a mutually agreeable arrangement with our creditors.
12. **OPPORTUNITY.** We shall be equal opportunity employers and not discriminate in the sale of any of our products and services.